



Listening to Wandsworth's views on health and social care services



- LINK = new membership organisation established by Act of Parliament – replaces Patients Forums
- Individuals and organisations in Wandsworth - free and open to all
- Issues and services across health and social care – new ways to influence
- Member controlled – elected Executive
- Funding = Government + WPCT + Council



Wandsworth Care Alliance



The Moore Adamson Craig Partnership LLP

Working together as LINK Host for Wandsworth –
competitive tender by Wandsworth Council – 3 year
contract



What services will LINKs cover?

All publicly funded health and social care services in Wandsworth, except for children's social services covered by OFSTED arrangements.

What powers do LINKs have?

- LINK-authorised representatives can enter specific premises and view the services provided
- LINKs can ask commissioners and providers for information about services and expect a response within a set period (using Freedom of Information Act)
- LINKs can make recommendations to the Local Authority and NHS and expect a response from within a set amount of time
- LINKs can refer matters to the Council's Overview and Scrutiny Committees for action



Why become a member?

- Check how health and social care services are planned and run
- Make sure views are heard where they count and can change things for the better
- Help Council, NHS and social care listen and respond to a wide range of views
- Decide on the LINK's work programme and how resources are to be used
- Elect the Executive



Ways to get involved

- Comment on issues when contacted by phone, email, focus group etc
- Help raise awareness of an issue
- Help find solutions (meet commissioners, providers or be part of a working group.
- Represent the community when a health or social care service is being discussed with service providers.
- Become an authorised representative undertaking premises visits

Make a difference
Join the **Wandsworth LINK** today!

Your Voice – Your Vote

Elect Wandsworth LINK Interim Executive
Committee

Tuesday 17th June 2008 at 6.30pm

Balham Library Hall
16 Ramsden Road SW12

www.wandsworthlink.org.uk

Contact the **Wandsworth LINK**

Email:

enquiries@wandsworthlink.org.uk

Telephone: 020 8696 1709

Or write to us at:

Wandsworth Care Alliance

Bedford House

215 Balham High Road

London SW17 7BQ

Join LINK Today!



Thanks - Any Questions?